

2017 SAFECOM NATIONWIDE SURVEY FACT SHEET

OVERVIEW

The SAFECOM Nationwide Survey (SNS) is a nationwide data collection effort to obtain actionable and critical data that drives our nation's emergency communication policies, programs and funding. SAFECOM will leverage the collected data to identify gaps and inform development of the program's strategic priorities; and will assist the Department of Homeland Security (DHS) Office of Emergency Communications (OEC) to execute the Nationwide Communication Baseline Assessment (NCBA).

TARGET POPULATION

SAFECOM seeks responses from emergency response provider organizations at the federal, state, local, and territory levels of government, as well as Tribal Nations with:

- A public safety-related mission in the following four disciplines: Law Enforcement, Fire & Rescue, Emergency Medical Services (EMS), and Public Safety Answering Points (PSAPs)/Public Safety Communications Centers (PSCCs).
- Users of public safety communications technology during day-to-day and out-of-the-ordinary situations.

DEVELOPMENT

SAFECOM engaged with various public safety partners that represent the emergency communications community to help with the development of the SNS. The group started with the SAFECOM Continuum's five critical success elements, expanded it to include a Security element, and updated the content to reflect current public safety processes, practices, personnel, systems and equipment. The SNS will be completed by emergency responders and government officials at all levels of government in a wide range of positions to ensure that questions are easily understood across all geographic regions and disciplines.

PUBLIC SAFETY PARTNERS BENEFITS

Survey results will help government officials and emergency responders better understand emergency communications needs so that they can make the right funding, policy and programmatic decisions to strengthen capabilities. The SNS data will be shared, as appropriate, with emergency communications public safety partners. The data will:

- **Build knowledge** by raising awareness about current and future public safety communications plans.
- **Shape policy and funding** by gathering data that will equip decision makers to support public safety communications programs, services, and assistance.
- **Strengthen capabilities** by equipping public safety partners to evaluate their own emergency communications capabilities and seek communications improvements.
- **Support** Statewide Interoperability Coordinator roles and responsibilities.
- **Collect and share reliable data** with emergency communications partners at all levels of government in order to help with: **(1)** Statewide Communications Interoperability Plan (SCIP) development, **(2)** Threat and Hazard Identification Risk Analysis (THIRA) development, **(3)** state-level grant programs and guidance, **(4)** federal grant applications assistance, and **(5)** funding and resource sharing strategy development.

SURVEY RELEASE

SAFECOM will deploy the SNS for a 30 day period in the summer of 2017. Visit the [SAFECOM](http://www.safecom.gov) website for the most up-to-date information.

QUESTIONS?

Questions on the SNS can be directed to SNS@hq.dhs.gov or calling 1-800-TBD-STILL. Additionally, SNS documents are available on the [SAFECOM](http://www.safecom.gov) website with instructions on how to take the survey and use the survey tool.

