FEMA Disaster Assistance Directorate

Voluntary Agency Liaison

Putting It All Together
Voluntary Agency Liaison

- Provide technical assistance and guidance to governmental agencies from local, state, tribal, territorial and federal levels, voluntary agency entities (VOLAGS)*, and private sector

- Build and expand the voluntary agency capabilities to support all phases of the emergency management system

* Includes community-based and faith-based organizations
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Preparedness

• Help to enhance the relationship between emergency management, VOLAGS and private sector organizations

• Support State Voluntary Organizations Active in Disaster (VOADs) and other VOLAGS involved with disaster relief
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Preparedness

- Serve as a Subject Matter Expert (SME) on national, regional work groups, trainings and projects
- Advocate for the voluntary agencies
- Develop recovery strategies
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Preparedness

- Emergency Management
- Voluntary Organizations Active in Disaster
- Subject Matter Experts
- Volunteer and Donations Management
Voluntary Agency Liaison Response

• Regional Response Coordination Center (RRCC)

  • Identify and report on the Voluntary Agency activity

  • Coordinate information and unmet needs with the RRCC participants
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- Emergency Response Team – Advance (ERT-A)
  - Apprise the Voluntary Agencies of disaster status and activities
  - Support Preliminary Damage Assessment (PDA) requirements
Voluntary Agency Liaison Response
Joint Field Office (JFO)

Voluntary Agency Coordination Group

- Identify and assist in the coordination of responding local, state, national and international VOLAGs
- Conduit of information for internal and external partners
- Provide guidance to the community regarding donations
- Assist in the development of community long-term recovery strategies
- Supports Individual Assistance (IA) program implementation
Voluntary Agency Liaison Response

Emergency assistance provided to disaster survivors by the Voluntary Agencies

- Food
- Clothing
- Shelter
- Communication
- Child care
- Clean-up
- First Aid
- Mental Health Services
- Spiritual and emotional care
- Personal hygiene kits
- Home clean-up kits
Voluntary Agency Liaison Response

- Voluntary Agencies – Volunteer Management
- National VOAD
- Preliminary Damage Assessment (PDA)
- FEMA Individual Assistance Programs
Individual Assistance
SEQUENCE OF DELIVERY

Voluntary Agencies
Emergency food, shelter, clothing, first aid

Insurance
Homeowner, Rental etc.

Applicants may be referred to any or all of these sequences

FEMA screens applicant’s income

Income dependent
Personal Property

Eligible for Small Business Administration (SBA) loan

Not eligible for SBA loan

Not income dependent
FEMA/State
Other Needs Assistance (ONA)

- Medical expenses
- Dental expenses
- Funeral expenses
- Other miscellaneous items (Disaster related needs)

If applicant has already received maximum award amount * and there is still a need

Unmet needs
Voluntary agencies to assist with further Other Needs

SBA Loan for Real Property
Homeowner loans up to $200,000

Unmet needs
Voluntary agencies to assist with further Real Property needs if applicant is not eligible for a loan.

SBA Loan for Personal Property
Low interest loans to owners or renters for up to $40,000

FEMA/State Other Needs Assistance (ONA)
- Personal property
- Transportation
- Moving and storage
- Group flood insurance

Unmet needs
Voluntary agencies to assist with further Other Needs

FEMA Housing Assistance
Not income dependent

Can receive award in more than one category
1. Temporary Housing
   Lodging Expenses
   Rental Assistance
   Direct: Mobile Homes/Trailers
2. Repairs
3. Replacement

Further housing assistance beyond the scope of FEMA’s programs will be provided based on income.

Unmet needs
Voluntary agencies to assist with further Real Property needs if applicant is not eligible for a loan.

*Max. Individual and Household Program (IHP) Award is $28,200
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Recovery

• Facilitate the community’s transition from response to recovery
• Assist in identifying and validating possible Long Term Recovery (LTR) needs
• Communicate the role of the community in LTR
• Solicit community involvement
• Assist community in determining the best recovery strategies
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Recovery

Long Term Recovery Committees/Organizations

• Composition – Community participation
• Mission and Bylaws
• Assist in determining the best recovery strategies
• Disaster Case Management
• Prevent the duplication of benefits
Long-Term Recovery Strategies

- VOAD/OAD, LTRC, LTRO, Interfaith
  - Emotional/Spiritual Care
  - Rebuilding
  - Mitigation
  - Donations Utilization
  - After Action/Lessons Learned
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Mitigation

- Encourage mitigation measures during the re-building process
- After-Action Reporting
- Lessons Learned and actions to support enhancement
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Mitigation

**Goal**

Support community efforts to recover and mitigate the hazards
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Summary

FEMA VAL
State Partner
Voluntary Agency entities
Private Sector

Discuss Situation
Assess Needs

Concur on LTRC approach

FEMA VAL
State Partner
Voluntary Agency entities
Private Sector

Facilitate LTRC development
Questions?
For further information, please contact your regional Voluntary Agency Liaison:

FEMA HQ contacts
Ben Curran 202 646 2945
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To find out who your Regional VAL is, please go to WWW.FEMA.GOV click “Regions”.

THANK YOU!