IAEM Partners

IAEM-Global Partners

Australian Institute of Emergency Services
Canadian Centre for Emergency Preparedness
Church World Service
DERA: Disaster Preparedness & Response
Emergency Management Academy of New Zealand
Emergency Management Institute of Japan
Emergency Response to Coastal Oil, Chemical and Inert Pollution from Shipping
European Emergency Number Association
Feed The Children
Institute for Building Technology & Safety
Institute for Business and Home Safety
Institute of Crisis and Risk Management
Instituto Politecnico de Castelo Branco Escola Superior Agraria
International Association of Fire Chiefs
International Community on Information Systems for Crisis Response and Management
International Critical Incident Stress Foundation, Inc.
International Disaster Recovery Association
International Emergency Management Society
Italian Association of Disaster Managers
Moldavian Civil Defense Association
Ontario Association of Emergency Managers
Operation HOPE Inc.
Segurancar em Protecao
Civil Petrica Editores
SIE Asesores de Emergencias
The Institute of Crisis and Risk Management
United Kingdom Emergency Planning Society
Wessex Institute Technology

Academy of Certified Hazardous Materials Managers
American Ambulance Association
American Chemistry Council
American Civil Defense Association
American College of Contingency Planners/American Academy of Medical Administrators
American Red Cross
Arizona Emergency Services Association
Association of Contingency Planners
Association of Minnesota Emergency Managers
Association of Public Safety Communications Officials
Association of State Floodplain Managers
Business Recovery Managers Association
California Emergency Services Association
Colorado Emergency Management Association Connecticut Emergency Management Association
Consumer Electronics Association
Crisis Response Journal-Cava Media
Campus Safety Health and Environmental Management Association
David N. Myers University
Emergency Management Accreditation Program
Emergency Management Alliance of Indiana, Inc.
Emergency Management Association of Georgia
Emergency Management Association of Ohio
Emergency Management Association of Tennessee
Emergency Management Association of Texas
Emergency Management Institute of Japan
Emergency Management Program, North Dakota State
Florida Emergency Preparedness Association
Geological Society of America
Homeland Defense Journal
Home Safety Council
HSToday
Humane Society of the United States
Idaho Emergency Management Association
Illinois Emergency Services Management Association
Iowa Emergency Management Director’s Association
Joint Interagency Training Center—West Kansas Emergency Management Association
Kentucky Emergency Management Association
Keystone Emergency Management Association
Local Authorities Confronting Disasters and Emergencies
Louisiana Emergency Preparedness Association
Maine County Directors Association
Maine Emergency Management County Directors Council
Maryland Emergency Management Association
Massachusetts Emergency Management Association
Michigan Emergency Management Association
Montana Association of Disaster and Emergency Services Coordinators
National Association of Counties
National Association of County Engineers
National Association of State EMS Officials
National Disaster Medical System
National Emergency Management Association
National Emergency Number Association
National Foundation for Mortuary Care
National Institute for Urban Search and Rescue
National Preparedness Summit
National Registry of Environmental Professionals
Natural Hazard Mitigation Association
Nebraska Association of Emergency Management
Nevada Emergency Preparedness Association
New Jersey County Emergency Management Coordinators
New Mexico Emergency Management Association
North Dakota Emergency Management Association
Northeast States Emergency Consortium
Nuclear Energy Institute
Rhode Island Emergency Managers Association
South Carolina Emergency Preparedness Association
State and Local Emergency Management Data Users Group
State of Delaware Emergency Preparedness Agency
State Guard Association of the United States
TAK Response
Texas Engineering Extension Service
The American Civil Defense Association
The American Red Cross
The Humane Society of the United States
Utah Emergency Management Association
Virginia Emergency Management Association
Washington State Emergency Management Association
Western States Seismic Policy Council
Wisconsin Emergency Management Association
Message from
Global Board Chairman

Rick Cox, CEM

Dear IAEM Members:

I am extremely happy to report to you that this year we have met goals and proceed to advance the organization that represents you – the emergency manager. Always remember: we are a member-oriented association.

Membership

IAEM continues to grow – our membership ranks have maintained a steady growth. You will see the details elsewhere in this Annual Report. But to suffice it to say we are at 5,300 and growing every day worldwide! This gives you access to the largest network of top emergency management experts who can offer solutions, guidance and assistance.

Students

Our future is in our students – and they make up 29% of our membership. The association bylaws have been revised to establish a standard across all councils for student membership, and each council is currently making revisions to implement.

Two Goals

- **Credentials Program:** The Certified Emergency Manager® (CEM®) is the foremost credential for emergency managers worldwide, and we continue to advance the CEM® and AEM programs to be truly international. This has not been easy. IAEM is on the verge of establishing three council-level CEM® Commissions – Asia-Oceania, Canada and Europa. These will be overseen by the global IAEM CEM® Commission to ensure that the credential remains consistent and credible.

- **Support to Councils:** This year the IAEM-Global Board decided to meet at the Asia-Oceania Resilience Conference to support both of those councils and show truly that we are international.

I am honored to have been selected to chair the IAEM-Global Board this year. Working with each board member and seeing council programs and projects evolve to meet the needs of the membership has been exhilarating. Our most notable expansion has been in IAEM-Europa, with the establishment of our first country-level region – IAEM-Italy. Expanding into the Middle East and Nigeria, and exploring the future in South America, are all part of our international development. I was honored to address the IAEM-Canada Annual General Meeting in Banff, Alberta, in May. And to the IAEM-Asia and IAEM-Oceania Councils for working together to conduct AOR 2010 and working towards a joint CEM® Commission—awesome!

Together the IAEM-Global Board is working to build our IAEM for the future!

Be safe.

Sincerely,

**Rick Cox, CEM**

Chairman of the IAEM-Global Board (2009-2010)

Treasurer, IAEM-USA Council

**IAEM Vision**

Our vision is that IAEM be recognized as the premier international organization of emergency management professionals.

**IAEM Mission**

Our mission is to advance the profession by promoting the principles of emergency management; to serve our members by providing information, networking and professional development opportunities; and to advance the emergency management profession.

IAEM Fiscal Year June 1, 2009–May 31, 2010 | 1
Status of CEM®/AEM Program
Since the Certified Emergency Manager® Program was introduced in 1993, 10,807 have enrolled to pursue the CEM® designation. Last year, there were 6,808. Of these, by May 31, 2010, 1,480 had been awarded the Certified Emergency Manager® (CEM®) credential, and 69 had been awarded the Associate Emergency Manager (AEM) credential. About 275 candidates await review or are in the application process (candidates have made a submission, and staff or commissioners have requested additional information). Only 32% of those pursuing the credential are IAEM members. IAEM membership is not required to participate in the CEM® Program. IAEM members realize a fee discount, since the general fund subsidizes in part the program operations.

CEM®/AEM Program Changes
- Beginning Jan. 1, 2010, all U.S. candidates were required to have a four-year baccalaureate degree from an accredited institution to obtain a CEM® designation.
- Up until Dec. 31, 2011, non-U.S. candidates may substitute two years of additional experience in a disaster/emergency management position for each year of college credit lacking (based on 30 credits per academic year) or eight years of disaster/emergency management experience or a total of 11 years of full-time comprehensive emergency management experience for no recorded college credit. After this date, all CEM® candidates must have a four-year college degree.

Looking Ahead
In 2011, the CEM® application is slated to be made available as a Web-based application, which will ease the application process for the applicant and will make the completed, printed application more uniform and more consistent for CEM® Commission review. The CEM®/AEM Prep Course will be offered several times in webinar format to make it more accessible to potential participants and will also continue to be available in the on-demand format.

CEM®/AEM Prep Course and Exam Offerings
The CEM®/AEM Preparatory Course and/or CEM®/AEM Exam were offered at the following locations during the fiscal year:

- **June 1, 2009**
  ISCe, San Diego, California
- **June 5, 2009**
  IAEM Mid-Year Meeting, Emmitsburg, Maryland
- **Aug. 9, 2009**
  Hyatt Regency Crystal City Hotel, Arlington, Virginia
- **Dec. 4, 2009**
  University of Nevada Las Vegas, Las Vegas, Nevada
- **Feb. 16, 2010**
  Group Emergency Operations Centre, Auckland, New Zealand
- **Mar. 3, 2010**
  EMS Today, Baltimore Maryland
- **Mar. 11, 2010**
- **Mar. 29, 2010**
  National Hurricane Conference, Orlando, Florida
- **May 3, 2010**
  Louisiana Governor’s Office, Baton Rouge, Louisiana
- **May 10, 2010**
  Disaster Forum, Banff, Alberta, Canada

CEM® Commissioners Brave DC-Area Blizzard to Fulfill Their Duties at IAEM Headquarters. Left to right: Scot Phelps, CEM, CEM® Administrator Angela Jackson, Dean Larson, Ph.D., CEM, Gordon Deno, CEM, IAEM CEO Beth Armstrong, MAM, CAE, John Conklin, CEM, Jeff Jellets, CEM, Pam L'Heureux, CEM, Guy Corriiveau, CEM, Kevin Sligh, CEM, Christian Lamphere, CEM, and Brian Bovyn, CEM.
IAEM Scholarship Commission Awards Three Scholarships

The IAEM Scholarship Commission awarded three scholarships for the 2009-2010 school year.

Pamela Fikes, the recipient of the $2,500 DRI International Lacy Suiter Emergency Management Scholarship, completed her bachelor of science degree in emergency management with a minor in homeland security in August 2009, and is currently working toward an M.S. in emergency management at Jacksonville State University. She has worked for the State of Alabama for almost 24 years and is currently the manager of the local Employment Service Office. She is a volunteer with her local chapter of the American Red Cross and is their disaster field coordinator. This award was funded fully by DRI International.

Lisa Cockerill is working toward a master’s degree in disaster and emergency management at Royal Roads University in Canada. For more than 12 years, her career has been focused on fire and life safety. She started as a Canadian Fire Alarm Association (CFAA) Certified Fire Alarm Technician. She was a fire marshal at Princess Margaret Hospital and a fire inspector at York University. Lisa received a $2,000 IAEM Scholarship.

Lawrence St. George is the second recipient of the $1,000 Command Sergeant Major L. Ken Fisher Emergency Management Scholarship. He is working toward an M.S. in homeland security management at Long Island University. Lawrence is currently employed as an assistant to the Clinton County, Mich., emergency management coordinator and serves as a disaster generalist with the Federal Emergency Management Agency. This scholarship was funded fully by ResponseForce 1 Corporation.

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IAEM Raises $25,038 for Emergency Management Scholarships

IAEM is proud to announce that the money raised for scholarships at the IAEM 57th Annual Conference and EMEX 2009 totaled $25,038.25. This year the live auction raised $13,247.25, and donations in the memory of our friend and colleague Vikki Stempkowski, CEM, IAEM-USA Secretary, were received in the amount of $4,380. The silent auction raised $2,788, while the basket bonanza raised $3,133. A total of $1,500 was received in EMEX exhibitor donations, which included exhibitor donations for the flag program and personal donations. Many thanks to all members and exhibitors who contributed to fundraising efforts for the IAEM Scholarship Program.

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Membership Growth

IAEM’s final roster for 2009-2010 included 5,305 paying members, an increase of 439 members over 2008-2009 (8.3% membership growth) as of May 31, 2010.

Highlights: (as of May 31, 2010)

- The IAEM-Global membership includes Individual members (3,702 members), Affiliate members (61 members), and Student members (1,542 members) for a total 5,305 members.
- The largest council is the IAEM-USA Council, with 2,911 Individual members (55%). The second largest council is the IAEM Student Council with 1,542 members (29%), while the third largest council is the IAEM-Canada Council with 225 members (4%).
- In the IAEM-USA Council, the Student Region is the largest USA region (1,401 members), followed by Region 4, Southeast USA (827 members) and Region 3, Mid-Atlantic USA (812 members). Region 6, Midwest USA is the fourth largest USA region (672 members), with Region 9, West Coast coming in as the fifth largest USA region (479 members).

The May 31, 2010 fund balance consists of:
- $128,344.59 CEM® Program
- $128,943.21 Scholarship Program
- $625,466.36 Operations/Reserves

Financial Performance

The IAEM total fund balance as of May 31 was $625,466.36, up $23,477.43 from the beginning of the fiscal year. Strong participation in the 2009 IAEM Annual Conference and EMEX, 2010 EMEX exhibit space deposits, and continued membership growth and development activities all contributed to a financially stable year for IAEM.
IAEM Council Reports

IAEM-Asia

• The IAEM-Asia Council covers 2.5 billion people in 27 countries speaking 2,000 languages. As of May 31, 2010, the council had just under 100 members, with national representatives in 13 countries.

• IAEM-Asia’s major activity this year was organizing the Asia-Oceania 2010 Resilience Conference for October 2010 in Singapore. We contracted a conference hotel, selected 16 presenters, identified sponsors/exhibitors and supporting organizations, built a conference website, and initiated online marketing to potential attendees. French bank BNP Paribas is the major sponsor. The IAEM-Global Board will hold its first meeting outside the United States at AOR 2010.

• In addition to its IAEM-Asia website, the council this year launched a Facebook page, Twitter feed, LinkedIn group and YouTube® channel for AOR 2010. A complimentary quarterly e-newsletter is sent to all who sign up at the IAEM-Asia website; the mailing list is now more than 1,000. The council applied to Singapore’s Registry of Societies (RoS) to become an authorized non-profit professional association.

IAEM-Canada

• IAEM-Canada is the third largest IAEM council, with 225 members as of May 31, 2010, growing to 293 members by Aug. 31, 2010. IAEM-Canada has strived to improve its outreach to members, while finding opportunities to engage with partner agencies such as the Canadian Emergency Management College in discussions on how we can promote the profession in Canada as well as provide standard education and training opportunities.

• The IAEM-Canada 2010 AGM, held in Banff, Alberta, in association with Disaster Forum, was a tremendous success. The council is now working towards its 2011 AGM in Atlantic Canada.

• The IAEM-Canada Board assessed the needs of council members via survey, improved communication to members, developed a strategic plan for 2009-2011, selected a CEM® Commissioner, began planning the foundation of an IAEM-Canada CEM® Commission, ratified Student Region Bylaws, and explored the potential for the council’s first Provincial Region in Alberta.

• The Training, Education and Professional Development Committee updated terms of reference, conference list and training; shared pandemic information; sent a training needs survey to members; and arranged for the CEM®/AEM Exam to be offered during the AGM.

IAEM-Global Board of Directors 2009-2010

Chairman
Rick Cox, CEM
IEM, Inc.
Hawesville, KY

IAEM-Asia President
Nathaniel L. Forbes, MBCI
Forbes Calamity Prevention Pte Ltd
Singapore

IAEM-Canada President
IAEM-Global Communications Director
Catherine Blair, CEM
City of Mississauga Community Services
Mississauga, Ontario, Canada

IAEM-Europa President
Arthur Rabjohn, CEM
Civil Contingencies Advisors Ltd
Portsmouth, UK

IAEM-International President
Gideon F. For-Mukwai, CEM
Reno, NV

IAEM-Oceania President
IAEM-Global Membership & Marketing Director
Kristin Hoskin, CEM
Kestrel Group
Christchurch, New Zealand

IAEM Student Council Representative
Nancy Harris
Chicago, IL

IAEM-USA Council Representative
IAEM-USA President
Pamela L’Heureux, CEM
Waterboro Office of Emergency Management
E. Waterboro, ME

IAEM-USA Council Representative
IAEM-Global Business Director
Russell Decker, CEM
Allen Co. Emergency Management
Lima, OH

IAEM-USA Council Representative
IAEM-Global Professional Standards Director
Daryl Lee Spiewak, CEM
Brazos River Authority
Waco, TX

Ex-Officio Board Member
Elizabeth B. Armstrong, MAM, CAE
IAEM CEO
Falls Church, VA

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President of Europa, and I want to take this opportunity to thank all of my fellow IAEM-Europa Board members for their support and efforts to get us to where we are today. For me, the last 10 years has been a labor of love for this association and our profession. I am proud to have played a part in developing a truly international association for our profession and leading the development of this council.”

IAEM-International
www.iaem.com/International

- The IAEM International Council continues to support IAEM growth and activities in Brazil, China, the Caribbean, Mexico, the Middle East and Africa.

- **Middle East:** The council is in the process of appointing new national representatives in Qatar and United Arab Emirates. Abu Dhabi’s Center of Excellence for Business Continuity is currently considering partnership with IAEM to drive EM growth in the Arab World and the Middle East.

- **West Africa:** IAEM members in Nigeria are working toward setting up a legal entity to serve in the coordination of IAEM activities in West Africa. Membership has floundered a bit in the last year; however, the hope is that IAEM representatives and advisors will continue to drum up more support for more members to join to enable them to form a council for Africa or Nigeria alone.

- **South Africa:** Through a suggestion from IAEM-Asia, a new contact was indentified that could serve as a partner organization. SRK Consulting is considering a partnership with IAEM to facilitate growth within the Southern Africa Development Authority (SADC).

- **AFCOM Collaboration:** The council is working with Africa Command (AFCOM), a unit of the U.S. military, to develop new partnerships in East Africa and Central Africa in order to extend IAEM membership and opportunities for growth.

- **South America:** The second annual Expo Emergencia 2010 will be held this summer in Rio de Janeiro, Brazil. Clay Tyeryar, MAM, CAE, IAEM International Staff Officer, will represent the International Council at this event as he did last year, taking the opportunity to expand outreach efforts in South America.

IAEM-Oceania
www.iaem.com/Oceania,
www.oceania-iaem.com

- IAEM-Oceania has continued to grow as a council, both in membership numbers and in member benefits. Oceania’s main focus for 2009-2010 was professional development. There were a number of strands to this initiative:
  - Obtaining discounts for members to attend conferences in the council area.
  - Establishing CEM® study groups and otherwise encouraging members to pursue their CEM® or AEM.
  - Sending a CEM® Commission representative to the IAEM-USA Mid-Year CEM® Commission meeting for training.
  - Building the CEM® base, and laying the groundwork in order to establish an IAEM-Oceania CEM® Commission.
  - Growing closer relations with Asia.
  - Enabling members to network online.
  - Sharing event information through regular newsletters.
  - Providing professional development recognition for training courses.
  - Setting up a council awards competition.
  - Arranging EOC tours to help share professional knowledge and experience.
  - Contributing towards advancing internationalization initiatives of the Scholarship Commission.

At a national level, Australian National Representative Chris Ainsworth has been focused on IAEM gaining traction in Australia as an emerging professional body within the emergency services sector. Initiatives are underway to promote IAEM through all EM training providers.
IAEM-Students
www.iaem.com/Students

After several months of hard work, the IAEM-Canada Student Region was approved at the Canada Council’s Annual General Meeting in May 2010. The process began in early 2010 with the approval of the proposed region’s bylaws. The Student Council is thrilled to welcome this newest student region.

2010 began with the addition of a new IAEM-Europa student chapter. Located at the University of Zilina in Zilina, Slovak Republic, this student chapter is the second to be formed in IAEM-Europa.

At the January meeting of the IAEM-Global Board, a single definition of student was adopted for use by all councils. This common definition will allow students around the world the opportunity to enjoy the benefits of student membership, including: reduced membership fees; access to professional development programs; access to notices of internships and jobs; and receipt of the Student Council newsletter, The Responder.

The council has formed a work group to research degree information globally. This information will be provided to the CEM® Commission to assist with the potential implementation of the new CEM® requirements.

IAEM-USA
www.iaem.com/USA

The IAEM-USA Council continues to lead in membership with over 4,000 members, including students, as of May 31, 2010.

The IAEM-USA Government Affairs Committee, led by Randy Duncan, CEM, continues to be active on Capitol Hill. Promoting the message of local emergency managers, he and the USA membership review and comment on pending legislation. IAEM-USA’s committees and caucuses have been actively engaging members throughout the year in a vast number of programs, issues and specialty knowledge.

Two members of the IAEM-USA Board are members of the National Commission on Children and Disasters: Bruce Lockwood, CEM, Region 1 President, is a Commissioner, and Kathleen Henning, CEM, Region 3 President, is a member of the Subcommittee on Evacuation, Transportation and Housing.

Two board members were appointed to the congressional mandated National Preparedness Task Force: Pam L’Heureux, CEM, IAEM-USA President, and Nick Crossley, CEM, Region 7 President.

IAEM-USA Past President (2008-2009) Russ Decker, CEM, and IAEM-USA Tribal Affairs Chair Charles Kmet are members of the National Advisory Council, along with IAEM-USA Executive Director Beth Armstrong, MAM, CAE.

The Training & Education Committee, chaired by Kay Goss, CEM, continues to strengthen the council’s bond with the Emergency Management Institute. IAEM-USA also continued its strong relationship with the U.S. military services, as more branches focus on emergency management.

IAEM Past Presidents Billy Zwierschke, CEM, TEM, CFM, and Daryl Lee Spiewak, CEM, TEM, are members of FEMA’s Credentialing Standard Guide Task Group, creating a framework that expands interoperable bonding and identification standards beyond federal responders, reaching all disaster personnel who may operate on-scene. This may include, but is not limited to, federal, state, tribal and local government, the private sector, and non-governmental organization (NGO) response and recovery personnel.

During 2009-2010, 67 IAEM-USA members were trained to be Emergency Management Accreditation Program assessors.

IAEM-USA Past President Russ Decker, CEM, IAEM-USA Government Affairs Chair Randy Duncan, CEM, IAEM-USA Executive Director Elizabeth B. Armstrong, MAM, CAE, and IAEM-USA Policy Advisor Martha Braddock met with President-Elect Barack Obama’s transition team in December 2008 to discuss IAEM-USA requests for consideration.

Through the work of the IAEM-USA Uniformed Services Caucus, chaired by COL Robert L. Ditch (USAF-Ret.), CEM, IAEM-USA was able to obtain unprecedented support from the U.S. Veterans Administration for the use of U.S. Veterans GI Bill benefits to pay for CEM® application and testing.

The all-hazards message of IAEM-USA members is being heard more clearly, thanks to the hard work of the member volunteers who make it all happen. To get a snapshot of the scope of involvement, visit www.iaem.com/Outreach/IAEMUSAOutreach.htm to see listings of council members who are serving IAEM and the EM profession as liaisons to allied organizations and work groups. IAEM-USA members are being appointed to positions at the highest levels, where they can make a difference. One example is Past Region 5 President Jeff Walker’s service on the Review Panel for Public Safety for the Homeland Security Advisory System (HSAS), which gave IAEM-USA members a unique opportunity to comment on a review of the HSAS.

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Awards & Recognition Work Group
www.iaem.com/WorkGroups/Awards
- The IAEM-Global Awards & Recognition Work Group implemented a new multi-level IAEM-Global Awards Competition in 2010, as approved by the IAEM-Global Board.
- Council-level awards competitions were held in the four Global Award categories, with first place winners eligible to compete for Global Awards. Winners of Global Awards will be announced at the Asia Oceania 2010 Resilience Conference in Singapore, while announcements of council-level awards will be made as requested by council leadership.
- Work group members plan to refine and improve the multi-level IAEM Awards Competition for 2011, and they welcome member suggestions and feedback.

Communications Work Group
www.iaem.com/WorkGroups/Communications
- The IAEM-Global Communications Work Group meets via conference calls that may include sub-work group members (Editorial and Website) or all work group members, depending on the agenda.
- The IAEM-Editorial Sub-Work Group is working on selection of special focus issues for the 2011 issues of the IAEM Bulletin, to be announced later this year. The IAEM Bulletin is the monthly newsletter of the association.
- Ten years of ASPEP Journal articles (American Society of Professional Emergency Planners, 1994-2004) are in the process of being added to the EM Practitioner Articles Collection in the members only area of the IAEM website. The searchable collection was established in part through a bequest from ASPEP when that organization disbanded.
- The Website Sub-Work Group is considering implementation of suggestions for improving the IAEM-Global website. Some information currently posted on the IAEM-Global website will be moved to the IAEM-USA website later this year, as the USA Council is developing its own council site.

FEMA Administrator Craig Fugate was keynote speaker at the IAEM 2009 Annual Conference. (Photo: Kristin Hoskin)

Russell Decker, CEM, IAEM-USA President (2008-2009), administers the oath of office to Pamela L’Heureux, CEM, IAEM-USA President (2009-2010), the first volunteer emergency manager to serve as President of IAEM-USA.
Governance Work Group
www.iaem.com/WorkGroups/Governance

- The Governance Work Group reviewed IAEM-Global Bylaws and Administrative Policies and Procedures (APPs), and made recommendations for revision by the IAEM-Global Board and recommendations to the IAEM councils.

- The work group monitored adherence to provisions of the Bylaws and APPs and reviewed Council Bylaws for consistency with IAEM-Global Bylaws.

- The work group also provided the IAEM-Global Board with viable planning options to accomplish its strategic goals and objectives.

Membership & Marketing Work Group
www.iaem.com/WorkGroups/Membership

- The IAEM-Global Membership & Marketing Work Group has been active throughout the year, with representation from all councils ensuring that a variety of global initiatives have been keeping work group members busy. A few of this year’s highlights were:

  - **Surveys** – IAEM-USA membership surveys were completed, and surveys of other councils were prepared. By 2011, all members will have had the opportunity to take part.

  - **Signature Blocks** – Members can now download a signature block for personal and professional use that shows their membership.

  - **Data Analysis** – The ability to analyze membership data, in order to better understand and anticipate membership growth so that IAEM can better meet members’ needs, has continued to be a focus of the Membership & Marketing Work Group.

  - **Membership Certificates** - The facility for council membership certificates to be issued is currently being developed.

- The work group welcomes member suggestions of member benefit initiatives for the 2010-2011 fiscal year. Please send suggestions to your council president or directly to the work group.

IAEM-USA leaders met Sept. 8, 2009, with FEMA Officials about the Quadrennial Homeland Security Review. IAEM was the first association to meet with the Prepare for, Respond to, and Recover from Disasters Study Group, led by Jason McNamara. L-R: Brian Skully, Strategic Planning Division, Office of Policy and Program Analysis, FEMA; Jason McNamara, FEMA Chief of Staff; Pamela L’Heureux, CEM, IAEM-USA First Vice President; Russ Decker, CEM, IAEM-USA President; Randy Duncan, CEM, IAEM-USA Government Affairs Chair.

IAEM-Europa Holds 2010 Annual General Meeting. Left to right: Arthur Rabjohn, CEM, IAEM-Europa President; Laura Shapland, IAEM-Europa Secretary; Clay Tyeryar, MAM, CAE, IAEM Deputy Executive Director; and IAEM members Kyle King and Gregor Janin.

IAEM Brazil Representative Fernando Marinho (right) with IAEM Chief Staff International Development Officer, Clay D. Tyeryar, MAM, CAE, at the IAEM Presentation at Expo Emergencia, held Aug. 26-28, 2009, in São Paulo, Brazil.
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