

**2010 NE IAEM & MASSACHUSETTS EMERGENCY MANAGERS  
CONFERENCE EVALUATION SUMMARY NARRATIVE**

There were 88 evaluation forms submitted. The responses were scored with 88 responses equaling 100%. For those survey items whose score does not total 100%, then less than 100% of the respondents (88) gave an answer for those particular survey items.

**CHECK LIST PERCENTAGE SUMMARY**

**1. PROGRAM**

The overwhelming majority of respondents, 94.3% agreed or strongly agreed that the conference contributed to their knowledge of the subject, and related to their needs. The large majority 86.4% and 77.3% respectively, agreed or strongly agreed, that the conference bag was acceptable and that the raffle was of good quality.

**2. SPEAKERS**

An overwhelming majority, 95.4% agreed or strongly agreed that the speakers thoroughly knew the subject. Almost all participants agreed that speakers stayed on subject and answered questions completely scoring 95.4% and 94.7% respectively. In addition, 87.5% of responders agreed or strongly agreed that the speakers on the whole encouraged audience participation.

**3. LOGISTICS**

The responders were split regarding the comfort of the facility. Almost 40% of the respondents disagreed, strongly disagreed, or were unsure that the facility was comfortable, while 55.6% agreed or strongly agreed that the facility was comfortable.

The same was true regarding the facility distractions. Almost 37% disagreed, strongly disagreed or were unsure that the facility had minimal distractions; while 60.2% agreed and or strongly agreed that the facility had minimal distractions.

No such split existed regarding lunch and snacks. Over 95% of responders agreed or strongly agreed that quality and selection of lunch and snacks was acceptable.

**4. VENDORS**

A total of 85.2% agreed or strongly agreed that the type of vendors provided was acceptable. Over 30% of respondents however, disagreed or were unsure that the amount of time set aside for vendor interface was

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acceptable. In addition, almost 30% disagreed or were unsure that the area set aside for vendors was acceptable.

Please Note: See the Conference Evaluation Form Percentage Summary document for listing of all scores for each category/question.

**WRITTEN COMMENTS SUMMARY**

*What did you like MOST about the conference?*

The most consistent response was the variety of topics and the quality of the speakers. The second most liked aspect was the opportunity to network with others. This was particularly important to the respondents who identified themselves as students.

*What did you like the LEAST about the conference?*

Overwhelmingly the respondents commented on the venue being overcrowded, and noisy, particularly during and after lunch when talking outside of the meeting area was distracting. Many also made note of the uncomfortable chairs and the lack of adequate bathroom facilities for the number of people.

*What are your suggestions for how we could improve next year's conference?*

Suggestions include: considering a university/college setting or a hotel with lecture hall-style seating and/or conference room seating. In addition, several respondents commented that it felt like there was not enough free time to network with others and to visit with vendors. A few suggestions to consider include: having either a 2-day conference or a 1-day with an optional cocktail hour and/or dinner after the conference.

Suggestions regarding the speakers included: not having a speaker during lunch, having a better microphone system, and asking the speakers to repeat questions from the audience so the whole audience can hear them.

Several respondents commented on the length of time allotted for the introductory remarks (1.5 hours). Suggested reducing the time and/or limiting to a maximum of two people in order to keep opening remarks shorter.

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There were also several suggestions that future conferences not be held during school vacation weeks, or on/around holiday weeks.

**GENERAL COMMENTS INCLUDED:**

- Written comments thanking the committee and expressing a desire to attend next year's conference.
- One comment from a retired fire chief was a reminder to indicate, at the beginning of the conference, where the fire exits are located.

**THE WORK SECTOR CATEGORIES INCLUDED:**

• Public Safety including EMS: 22	• Public Health: 8
• Hospital/healthcare: 19	• Federal Government: 7
• Students: 16	• Private Industry: 6
• Academia: 13 (many students included both student & academia)	• Others include army, navy and non-profits
• State Government: 11	

**LIST OF RESPONDENTS WHO INDICATED THEY WOULD BE INTERESTED IN SERVING ON NEXT YEARS PLANNING COMMITTEE:**

NAME	EMAIL	SECTOR/CATEGORY
Ashton, Michael	Michael.e.ashton@us.army.mil	Student – US Army
Congdon, Derrick *	<a href="mailto:dcongdon@mbemsc.org">dcongdon@mbemsc.org</a>	Regional EMS
Del Pozzo, Scott	sdelpozzo@verizon.net	Local/Regional EM
Fearon, Brendan	Brendan.fearon@me.com	Student
Fleury, Kevin	<a href="mailto:Kevin.fleury@grainger.com">Kevin.fleury@grainger.com</a>	Vendor
Glazebrook, David	davidglazebrook@navy.mil	Academia
Hescock, Jeffrey	<a href="mailto:jhescook@beckdr.com">jhescook@beckdr.com</a>	Vendor
Jeffin, Bob	hazmatgo@metrocast.net	Academia
Licnikas, Abigail	adhine8@mit.edu	Academia
Lord, Jennifer	<a href="mailto:Jennlord.5@gmail.com">Jennlord.5@gmail.com</a>	Hospital/Healthcare
McDonald, Elizabeth	<a href="mailto:emcdonald@BeckDR.com">emcdonald@BeckDR.com</a>	Vendor
Montani, Theresa *	<a href="mailto:Shefire90@aol.com">Shefire90@aol.com</a>	State Gov.
Myerson, Joel	<a href="mailto:joel@esafetyinc.com">joel@esafetyinc.com</a>	Vendor
Paul, Pam	<a href="mailto:Pampaul@sacotiver.net">Pampaul@sacotiver.net</a>	Local Gov.- Public Safety
Pepler, Bill	<a href="mailto:Bpepler2@yahoo.com">Bpepler2@yahoo.com</a>	Private Industry

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**Legend \* = Maybe**