

**IAEM 2007 AWARDS PROGRAM
OFFICIAL ENTRY FORM**

Name of Person Submitting Entry:
James Kelley

IAEM Member

Non-Member (An entry fee of \$75 is required for each entry by a non-member.)

Title: Director, Emergency Management

Name of Organization:
Florida, Department of Transportation

Mailing Address of Organization:
PO Box 613069

City/State/Province/Country:
Ocoee, Florida

Zip/Postal Code:
34761

Phone: (include country code & city code)
407-264-3873

Fax: (include country code and city code)
407-822-4962

E-Mail Address:
James.Kelley@dot.state.fl.us

Choose the Award Category for this Entry:

Career Excellence Award

Academic Recognition Award

Public Awareness Award

Check Division:

- Local Emergency Management Agency
State/Regional/National International Government, International,
or Non-Profit Organization
- Commercial or Other For-Profit Organization

Technology & Innovation Award

Check Division:

- Local Emergency Management Agency
 State/Regional/National International Government, International,
or Non-Profit Organization
- Commercial or Other For-Profit Organization

X Partners in Preparedness Award

Business and Industry Award

Name of the Program/Activity: (or name of nominee if you are nominating someone for the Career Excellence Award or Academic Recognition Award)

Rapid Incident Scene Clearance Team

Brief Summary of the Program/Activity: (Maximum 100 words)

Reduced travel delays using Rapid Incident Scene Clearance. Cross-operations functional team (RISC Team), Florida's Turnpike Enterprise, Pompano Beach, FLThe RISC Team developed and implemented an innovative Incident Management Program using Heavy Duty Wreckers under an incentive based performance contract to respond quickly and clear major incidents. User costs savings of over \$6 million were created in 2006 due to a 30 minute reduction in incident duration since its inception in 2004.

Details of the Program/Activity: (Answer each section.)

1. Tell us why this program/activity was/is important, or explain why the individual deserves the award for which nomination is being made. (Maximum 200 words)

The program has allowed FHP and FDOT to combine resources and work collectively together to clear scenes faster, reducing delays, reducing secondary incidents, and increasing the safety of emergency responders. The accomplishment is first in Florida and has been recognized as a model program and is being used by other states as they develop an Incident Management Program. Development of the Incentive Based contract and specifying the equipment to be brought to every scene was a change in business practice. The initiative which included an incentive based contract and required performance measures can be adopted and implemented by any agency or unit tasked with aggressively reducing incident duration of traffic incidents.

2. Number of staff, volunteers, and community members involved in program/activity. (Maximum 200 words)

- **Paul Wai** **Construction Engineer**
- **Mike Werner** **Program Manager**
- **Doug Prager** **Roadway Manager**
- **Jim Kelley** **Director, Emergency Management**
- **Michelle Kemp** **Emergency Ops**
- **Christopher Warren** **COO, Florida's Turnpike Enterprise**

3. Tell us how staff, volunteers and community members were involved. (Maximum 200 words)

The program has allowed FHP and FDOT to combine resources and work collectively together to clear scenes faster, reducing delays, reducing secondary incidents, and increasing the safety of emergency responders. Inception of this program required changing the operations of Florida Highway Patrol Troop K, Turnpike Roadway Maintenance, and Turnpike Traffic Management Center. The three units communicate more efficiently, share information, and use the RISC program to re-open the road, reduce delays, congestion, and secondary accidents

4. Tell us how the tactical plans and budget were developed. (maximum 200 words)

The Team restructured the solicitation, procurement and contracting methods necessary for this program. A new application was developed to insure contractors were rotated appropriately. And the process was changed to make the TMC the hub of information during incidents, creating efficient communication between FHP, roadway maintenance, and the TMC which has resulted in faster activation times and thus reducing the clearnace time of the incident.

Financial Resources for the Program/Activity:

To help judges evaluate both your efforts and the results, including the impact of your project, please estimate cash, grants and in-kind contributions that supported your program/activity. For consistency and comparison purposes, calculate values in U.S. dollars (go to www.xe.com to use free on-line currency converter).

- a. Cash (actual financial contributions, donations, grants etc.)
- b. In-Kind (value of materials, labor, etc., contributed to project)

To date, above cited innovations have saved the customers of Florida's Turnpike over \$5 million in user costs (see above "Cost Analysis"). In addition, this initiative has reduced toll revenue loss due to lane blockage or interchange closures as well as increasing the safety of motorists and emergency responders, which is immeasurable.

- c. Total vale of cash, grants, donations and in-kind resources (add a & b).
\$5,000,000

Number of people affected by your program/activity:

The value of the formation of the Strike Teams in staffing service plaza's and at times, the on and off-ramps during Contra-Flow, provides for the timely evacuation of South Florida residents. The extra staffing during toll suspensions provides for the safe increase in car volumes and speed of the evacuation. It ensures the Governor's confidence and the Turnpike's ability to perform the Turnpike's Contra-Flow Plan is viable. The Teams also provide staffing for a smooth re-entry for private utility contractors and public safety personnel to aid with the recovery operations.

Is your program/activity ongoing? X Yes No

Tell us how the project has had an impact on your constituency or community.
(maximum 200 words)

Streamlined The Florida's Turnpike Response And Recovery Efforts In Protecting Constituents and Assets. This is a program that could be easily adapted for use by other FDOT Districts with proper training and support. Cross-training and management encouragement are of particular importance. In addressing the increased need of viable Emergency Management programs, these individuals have taken strategic planning, response and recovery efforts for the Florida Department of Transportation to new heights. They have proactively sought out solutions to keep the evacuating public of South Florida safe and moving out of harms way. This hard charging staff has Developed and Implemented Strategies to include RISC Programs, Wrecker Plans, Fuel Plans, Porta-let Plans, Contra Flow Plans and Stranded Motorist Plans. These plans have been adopted by the State and looked at by other States as well; the Florida's Department of Transportation has recognized them as the leader in this field.